



# THE CHATBOT FOR BUSINESS

“Helping people engage your business in conversation anytime, anyplace, anywhere”



"Hi I am Pipa - a chatbot assistant powered by the Microsoft Bot Framework and running on the Azure Bot Service in the Azure Cloud. So I am scalable and flexible. I interact with your users naturally wherever they are - from your website or app to text/SMS, Skype, Slack, Facebook Messenger, Office 365 Mail and other popular services.

"I can be used to fulfil a number of needs, some of which are shown here and can be purchased on an individual licence basis. If you have your own unique requirements I can be configured to work with those too - just get in touch and we can chat about your needs."



Pipa can be used to drive customer engagement and employee engagement alike – check out how we use Pipa the Chatbot for business in each scenario.

## Customer Engagement

Chatbots provide simulated conversations with people and can help your company create more user-friendly, personalised customer experiences. Companies are deploying chatbots to help customers find information, promote offers and sell products on their websites.

Pipa the Chatbot for business provides your first line of customer experience and can be customised to your brands' identity and persona.

Chatbots let consumers seamlessly interact with your brand through the messaging service they prefer, instead of having to download multiple apps or go to your website.

We can help you "Chat-botify" your existing content with a chatbot on popular messaging services. As the technology evolves, so can your chatbot.

## Employee Engagement - Pipa Scenarios

These are Pipa Chatbot scenarios that can be deployed and then configured to work with your line of business systems within your business.

Scenarios are being added all the time – check out our microsite to see more: [www.PipaChatBot.com](http://www.PipaChatBot.com)



### Pick Your Scenarios



Leave Booking



Customer Helpdesk



Room Booking with Office 365, Mail & Calendar



Invoice Request



### Integration

Each scenario will be configured and/or integrated into your systems or populated with knowledge bases as required by the scenarios.



### Cost Estimation

The configuration and integration project will be quoted based on an estimate and budget and then delivered on a time and materials basis.

## Contact us for a consultation and quotation.

For more information about Pipa please contact:

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